

## **HOUSE RULES**

We kindly ask our guests to comply these rules for an enjoyable and relaxing holiday for all guests.

- 1. Check-in is from 2 pm to 6 pm.
- 2. Check-out is from 8 am to 10 am.
- 3. DEPOSIT. € 150,00 to be paid on arrival in cash as a guarantee for possible damage caused to the apartment or equipment. It will be returned on your departure after the apartment has been checked. In case of earlier check-out, we will check the apartment the evening before your departure.
- 4. In case of early departure there is no refund.
- 5. Persons who are not our guests are not allowed entry. Visits of relatives or friends must be authorized by the Management. The visitor is asked to show a personal identity document. This will be returned at the end of the visit, at the reception.
- 6. The parking area is uncovered and unattended. Management is not responsible for any damage or theft.
- 7. During your stay make sure you have closed the doors and have brought all your belongings inside the apartment. Management is not responsible for any theft.
- 8. The use of the swimming pool is at your own risk, we ask you to respect the "swimming pool rules", available in every apartment and in the pool area.
- 9. Small/medium size DOGS are welcome in our structure, upon our confirmation. They are not allowed in the breakfast-room and in the pool area. They must always be kept on a leash. You are asked to clean up immediately after your dog has defecated. Do not allow your dog to climb on the sofa or beds. When you go away do not leave your dog alone in the apartment. Any damage caused by your dog will be charged at check-out. There is a fee required for the stay of your dog.
- 10. Smoking in the apartments and breakfast room is forbidden.
- 11. For everybody's peace, we ask our guest not to have a disorderly conduct and not to cause disturbance, especially from 10pm to 9am. It is forbidden to play with balls or any other sports equipment in the courtyard between the apartments. Please use the designated areas.
- 12. We ask our guests to leave the apartment in a decent condition even if the final cleaning is included. The final cleaning doesn't include the cleaning of the kitchen, fridge, and stove. At your departure we kindly ask not to leave food in the kitchen and to throw away the garbage (otherwise you will be charged an extra cost for extra cleaning).